

# COSUGI: 10 Years of Empowering Libraries

Minneapolis, Minnesota | March 25-27, 2019



# The Past 10 Years



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## We believe in the POWER *of* LIBRARIES

*At SirsiDynix, we believe in the power of libraries. We know that you provide priceless connections and resources to your communities. We are dedicated to producing software and services that support that mission. If you choose SirsiDynix, you choose a partner who is committed to your library, your mission, and your patrons.*

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To learn more about SirsiDynix, visit [SirsiDynix.com](http://SirsiDynix.com)



COSUGI: 10 Years of Empowering Libraries

## Welcome to the 10th annual COSUGI conference!

I actually remember attending the 10th annual CODI conference in Seattle, WA in 1999. I'm pretty sure I still have the kazoo around somewhere. Who would have thought that twenty years later, we would be celebrating the 10th conference of the joint users group?

I'd like to take the opportunity to offer a huge thank you to those people from CODI and UUGI who spent so much time and effort to create the COSUGI user group. All the past board members deserve to be thanked for the part they have played in getting COSUGI to where it is today.

The COSUGI board is striving to meet the needs of such a diverse membership. Now that we have been around for ten years, we are working on reviewing the bylaws to make sure we are serving the members in the best possible way. The board represents you as a COSUGI member and would like to hear what you think and what you want. Please consider getting involved in whatever way you can.

A lot of people help to make this conference possible. Jake Rundle, as conference chair, worked many hours making sure that this conference would happen, as did his conference chair-elect, Cherie Hohertz. Frances Orton, the COSUGI Membership Coordinator, practically lives at the registration during the conference. The COSUGI board and the COSUGI members serving on the conference program committee, the scholarship committee, and the local arrangements committee also contributed their time and expertise to make this an awesome conference.

Pia Jones and the ICM staff handle all of behind the scenes stuff like contract negotiations, exhibit sales, catering, etc. Their goal is to ensure things move along seamlessly. Their red licorice has also been a staple at all ten COSUGI conferences and at many CODI and UUGI conferences, too.

SirsiDynix also helps to make this conference possible. They supply staff for sessions and for the Ask SirsiDynix room. Special thanks to Samantha Gustman, Berit Nelson, Rachel Howell, Scott Wheelhouse and Eric Keith; who not only help with the conference, but also attend the COSUGI Board meetings throughout the year to keep us informed of what's happening at the company. And, of course, there's always the spectacular party!

Many of our exhibitors have been with us for all ten conferences. A special thanks for EnvisionWare for providing the Internet/Scan/Print/Copy Area, as they have for every other COSUGI conference. Quipu Group is providing the conference lanyards and Today's Business Solutions is providing our conference bags. Be sure to visit all our exhibitors and thank them for their support.

We also need to thank all the presenters who are willing to share their knowledge and experience with all of us. Without them, there would be no conference. Next year it could be you presenting.

Here's to many more conferences to come!

Kay Dunker  
COSUGI Chair



COSUGI: 10 Years of Empowering Libraries

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## Event Staff

ICM event staff will be stationed at tables in foyers outside meeting rooms. Look for tables with the teal "Event Staff" banners. Staff will be able to provide any assistance you may need.

## Conference Information

*Locations listed are in the Hyatt Regency Minneapolis*

### Registration Desk

*Nicollet Promenade | 1st*

Sunday, March 24, 4:00 pm-7:00 pm

Monday, March 25, 7:00 am-5:00 pm

Tuesday, March 26, 9:00 am-5:00 pm

**TBS is the sponsor of the conference bags.**

**Quipu Group, LLC is the sponsor of the conference lanyards.**

### Exhibits

*Nicollet Ballroom AB | 1st*

Monday, March 25, 11:00 am-5:00 pm

Tuesday, March 26, 9:00 am-5:00 pm

Wednesday, March 27, 8:00 am-1:00 pm

### Internet/Copy/Scan/Print Area

**Sponsored by EnvisionWare**

*Nicollet Ballroom AB | 1st*

Monday, March 25, 11:00 am-5:00 pm

Tuesday, March 26, 9:00 am-5:00 pm

Wednesday, March 27, 8:00 am-1:00 pm

### Conference Welcome:

#### SirsiDynix – We Believe in the Power of Libraries

*Nicollet Ballroom CD | 1st*

Monday, March 25, 8:00 am-11:00 am

### The COSUGI Comic Bash

**Sponsored by SirsiDynix**

*Great Lakes Ballroom | 4th*

Monday, March 25, 6:00 pm-9:00 pm

COSUGI 2019 conference logo and book design by Liz Burnett  
schlegelbageldesign.com • facebook.com/SchlegelBagelDesign

### Ask SirsiDynix Room

*Greenway J | 2nd*

General knowledge Customer Support staff will be present all day, with "office hours" designated so you can better plan your visit. Also, the User Experience Team will be sharing the Ask SirsiDynix Room again. Please stop in and learn about design secrets you can use to enhance your Library's user experience. **All topics welcome any time.**

#### Monday, March 25

|                  |          |
|------------------|----------|
| 1:30 pm-3:00 pm  | BCA      |
| 12:45 pm-4:30 pm | UX Lab   |
| 2:30 pm-4:15 pm  | Symphony |

#### Tuesday, March 26

|                   |                      |
|-------------------|----------------------|
| 8:30 am-12:30 pm  | UX Lab               |
| 9:30 am-11:00 am  | Horizon              |
| 11:00 am-12:30 pm | BLUEcloud Cataloging |
| 1:30 pm-4:00 pm   | SIP                  |
| 3:30 pm-5:00 pm   | Web Services         |

#### Wednesday, March 27

|                   |                       |
|-------------------|-----------------------|
| 8:30 am-11:00 am  | UX Lab                |
| 10:30 am-12:00 pm | Enterprise            |
| 1:00 pm-2:00 pm   | BLUEcloud Circulation |

### COSUGI Business Meeting

*Nicollet CD | 1st*

Tuesday, March 26, 4:15 pm-5:15 pm

### SirsiDynix Executive Q&A

*Nicollet CD | 1st*

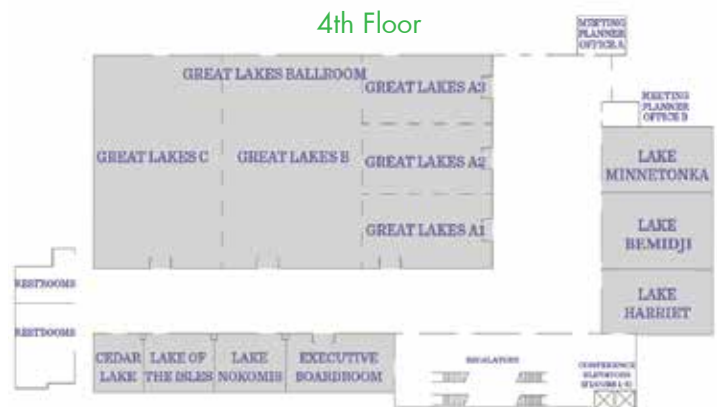
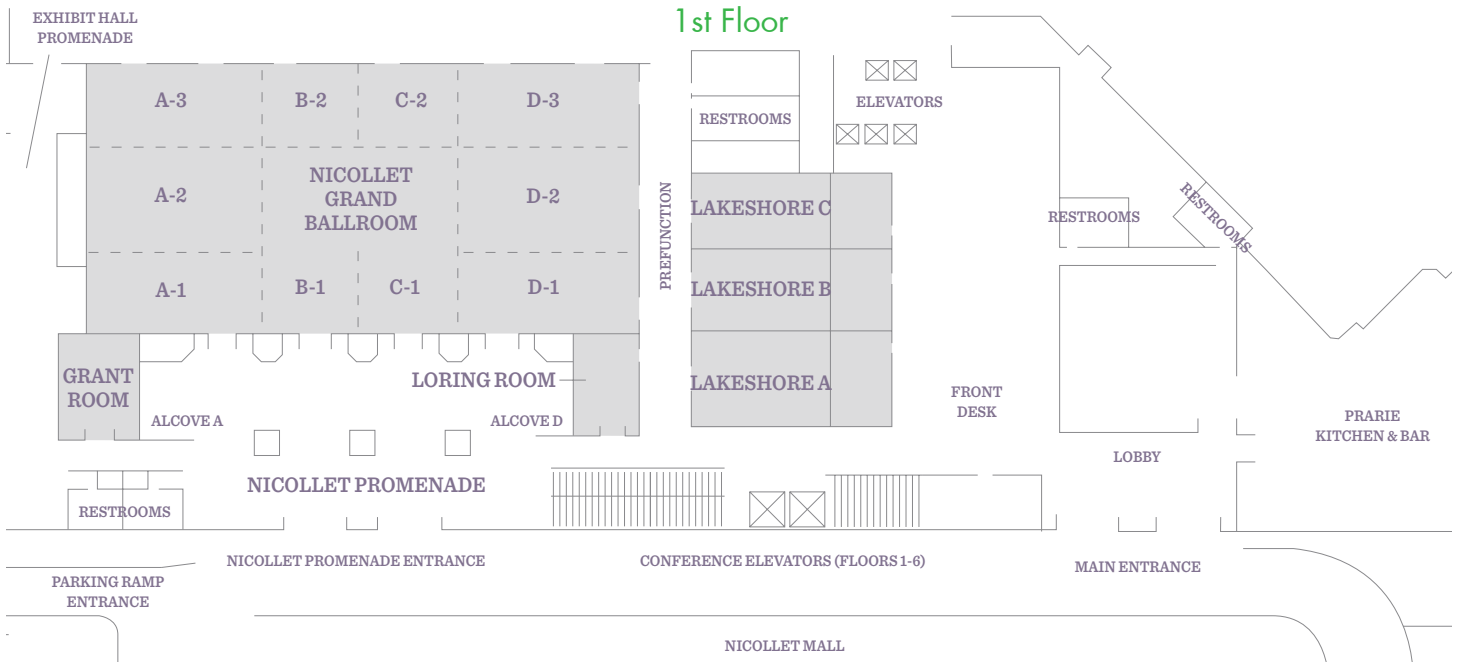
Wednesday, March 27, 11:00 am-12:00 pm





COSUGI: 10 Years of Empowering Libraries

# Conference Map





COSUGI: 10 Years of Empowering Libraries



Eyeshare!



Bill Davison CEO

## SirsiDynix Welcome

### Welcome to Minneapolis and COSUGI 2019!

Thank you for attending and supporting this great conference and its rich tradition of promoting librarianship. As SirsiDynix employees and leadership, we appreciate this opportunity to learn together and find new ways to improve.

It's been two years since we updated our company motto to, "We believe in the power of libraries." During this time, we've tried our best to back up that statement with action. We believe that the services libraries provide are central to healthy, vibrant and successful communities. We work hard to provide the tools that will help you accomplish that vital role. This is our core mission and one we try never to lose sight of.

To that point, since we met at COSUGI last year, we've worked hard to speed up the progress of the core BLUEcloud modules—specifically Circulation, Cataloging and Acquisitions. Hopefully you've noticed that software updates are more frequent, and functionality is being added faster. I'm sure you can relate to the challenge of never having quite enough resources to go around, but I want you to know we are doing our best to build out the BLUEcloud suite of products as quickly as possible. And I always enjoy mentioning that Cataloging and Circulation are available to you at no incremental charge.

Additionally, BLUEcloud has seen

other solid progress in the past year. BLUEcloud Mobile has established itself as an industry-leader among mobile apps and one of the most popular products in company history. And to add even more mobile-friendly capabilities, our next release of Enterprise includes responsive design to enable you to engage with your users wherever they are.

And finally, it's been a few years since I've said this at COSUGI, so I think it merits a brief mention here. Remember that you can implement BLUEcloud modules without the need for a painful data migration. This is an enduring appeal of BLUEcloud and we're gratified that over 2,000 SirsiDynix customers are using one or more BLUEcloud products. Thank you!

We're excited for the opening session this year. We will again share some powerful stories from our Power of Libraries Award winners and we'll also review what we've been working on throughout the past year. I'm looking forward to sharing our progress with you during the opening session and speaking with you throughout the conference.

We believe in the power of libraries; we hope you have a great

A handwritten signature in black ink, which appears to be 'Bill Davison'.

SIRSIDYNIX STUDIOS PRESENTS...

# THE COSUGI COMIC

# BASH!

MEANWHILE IN MINNEAPOLIS...

MONDAY MAR 25  
6PM-9PM

DINNER: 6-8PM  
OPEN BAR: 6-9PM  
HYATT REGENCY MINNEAPOLIS

ENJOY KARAOKE, A COSTUME CONTEST AND PHOTOBOOTH.  
KARAOKE FROM 7PM-9PM.



SirsiDynix®





COSUGI: 10 Years of Empowering Libraries

## Monday, March 25 | Schedule at a Glance

| Daylong   | 8:00 am – 11:00 am  | Daylong  |
|---|---|--|
| <b>7:00 am – 5:00 pm</b><br>Registration<br><i>Nicollet Promenade</i>     | <b>Conference Welcome &amp; Opening Session:</b><br><b>SirsiDynix – We Believe in the Power of Libraries</b><br><i>Nicollet Ballroom CD</i><br><p>Join Bill Davison and Executive Team at SirsiDynix as we present this year's Power of Libraries Award winners, share updates to your favorite products, and hear what we have planned for the future.</p> | <b>11:00 am – 11:30 am</b><br>No Conflict Exhibits<br><i>Nicollet AB   1st</i>   |
| <b>9:40 am – 10:00 am</b><br>Morning Break<br><i>Nicollet Foyer   1st</i> |   | <b>11:00 am – 5:00 pm</b><br>Visit the Exhibits!<br>Internet/Copy/Scan/Print Area<br><i>Nicollet Ballroom AB   1st</i><br><b>Sponsored by EnvisionWare</b> |

## Monday, March 25 | Programs (continued page 8)

8:00 am – 11:00 am

### Conference Welcome & Opening Session: SirsiDynix--We Believe in the Power of Libraries

Join Bill Davison and Executive Team at SirsiDynix as we present this year's Power of Libraries Award winners, share updates to your favorite products, and hear what we have planned for the future.

**Audience:** General

*Monday 8:00 am-11:00 am*

*Nicollet Ballroom CD | 1st*

**Presenters:** SD Executive team

12:45 pm – 1:45 pm

### Welcome to COSUGI!

Want to learn more about the services that are provided to your library by COSUGI? Want to get involved in conference planning? Want to learn about serving on the COSUGI Board? Come hear current board members give you all the info on our national users group.

**Audience:** General

*Monday 12:45 pm – 1:45 pm*

*Lakeshore Ballroom AB | 1st*

**Presenters:** Kay Dunker, Valley Library Consortium; Cherie Hohertz, University of Dallas

### Should I Stay or Should I Go: A Clash City Rocker's System Migration Dilemma

The Library of Hattiesburg Petal & Forrest County recently had to say goodbye to its Windows 2003 server hosted instance of Symphony. New local server? SaaS? Entirely new ILS with a new vendor? All options were on the table. Library Director and System Admin Sean Farrell discusses the process his library went through in reaching a decision. SirsiDynix's Berit Nelson weighs in with advice to libraries with potential system migrations in the future on how to deal with issues of services and cost.

**Audience:** Symphony

*Monday 12:45 pm – 1:45 pm*

*Nicollet Ballroom CD | 1st*

**Presenters:** Sean Farrell, Library of Hattiesburg Petal Forrest County; Berit Nelson, SirsiDynix

### Get to Know BLUEcloud Circulation

We've done lots of work over the past year to bring new features into BLUEcloud Circulation. Come see what's new and what the future holds for BLUEcloud Circulation.

**Audience:** BLUEcloud

*Monday 12:45 pm – 1:45 pm*

*Greenway BC | 2nd*

**Presenter:** Carla Clark, SirsiDynix

### Strength in Connections: Customer Participation Opportunities at SirsiDynix with SPP/Beta/Pilot Testing

We know that we are better working together! Come hear about the many possibilities for customer partnerships in beta and pilot testing, and our Strategic Partner Program at SirsiDynix.

**Audience:** General

*Monday 12:45 pm – 1:45 pm*

*Greenway DE | 2nd*

**Presenter:** Rachel Howell, SirsiDynix

### SirsiDynix Data Control: An Intuitive, Web-based Interface for Utilizing Your API Tools

BLUEcloud DataControl is a new browser-based interface for utilizing Symphony's API tools. Learn how to join database tables, construct queries, output data and make edits in batch with this intuitive, easy-to-use GUI for accessing all of your ILS data.

**Audience:** Symphony

*Monday 12:45 pm – 1:45 pm*

*Greenway FG | 2nd*

**Presenter:** Matthew Phillips, SirsiDynix





COSUGI: 10 Years of Empowering Libraries

## Monday, March 25 | Schedule at a Glance

12:45 pm – 1:45 pm

2:00 pm – 3:00 pm

3:30 pm – 4:30 pm

|                                |   |  |  |
|--------------------------------|---|--|--|
| Lakeshore Ballroom<br>AB   1st | <b>Welcome to COSUGI</b><br><i>Audience: General</i><br>Kay Dunker, Valley Library Consortium; Cherie Hohertz, University of Dallas   | <b>Adventures in Data Services</b><br><i>Audience: Tech Services</i><br>Tracy Moyers, SirsiDynix   | <b>Usability Testing of Enterprise at LSU Libraries</b><br><i>Audience: Enterprise</i><br>David Comeaux, Louisiana State University  |
| Nicollet Ballroom<br>CD   1st  | <b>Should I Stay or Should I Go: A Clash City Rocker's System Migration Dilemma</b><br><i>Audience: Symphony</i><br>Sean Farrell, Library of Hattiesburg Petal Forrest County; Berit Nelson, SirsiDynix | <b>Be a Symphony Admin Superconductor</b><br><i>Audience: Symphony</i><br>Chad Wright, Jeff Byrd and Tyler Cazier, SirsiDynix  | <b>Pathways to Funding</b><br><i>Audience: Director's Track</i><br>John Chrastka, EveryLibrary; Eric Keith, SirsiDynix   |
| Greenway BC   2nd              | <b>Get to Know BLUEcloud Circulation</b><br><i>Audience: BLUEcloud</i><br>Carla Clark, SirsiDynix   | <b>Be a High-Voltage Horizon Admin</b><br><i>Audience: Horizon</i><br>Keith Oviatt, SirsiDynix   | <b>An Introduction to the Design and Application of Metrics in BLUEcloud Analytics: "More Than Just Counting Stuff"</b><br><i>Audience: Analytics</i><br>John Pas, CLEVNET             |
| Greenway DE   2nd              | <b>Strength in Connections: Customer Participation Opportunities at SirsiDynix with SPP/Beta/Pilot Testing</b><br><i>Audience: General</i><br>Rachel Bowell, SirsiDynix                                 | <b>BLUEcloud Mobile: Everything you need, anywhere you are</b><br><i>Audience: BLUEcloud</i><br>James Goodman and Eric Keith, SirsiDynix   | <b>Horizon Security Sharing Session</b><br><i>Audience: Horizon</i><br>Lynn Bertino, Wake County Public Libraries; Lisa Broughman, Randolph College                                    |
| Greenway FG   2nd              | <b>SirsiDynix Data Control: An Intuitive, Web-based Interface for Utilizing Your API Tools</b><br><i>Audience: Symphony</i><br>Matthew Phillips, SirsiDynix   | <b>We All Need a Mentor</b><br><i>Audience: General</i><br>Becky Muller, SirsiDynix  | <b>API Lightning Round</b><br><i>Audience: Tech Services</i><br>Francis Beaumier, Brown County Library; Thuan Nguyen, Rochester Public Library; Mark Wittman, UVA; Jim Benson, CLEVNET |
| Greenway HI   2nd              | <b>SirsiDynix Security and Privacy Outlook</b><br><i>Audience: General</i><br>Ben Card, SirsiDynix  | <b>Authority Control Integration in the Enterprise Discovery Platform</b><br><i>Audience: Enterprise</i><br>Rosemary Groenwald, Mount Prospect Public Library; Joel Hahn, SirsiDynix | <b>SaaS: Your Host with the Most!</b><br><i>Audience: General</i><br>Brett Hall, SirsiDynix  |
| Regency Room<br>  2nd          | <b>Using Webinars as a Tool for BLUEcloud Analytics Training</b><br><i>Audience: Analytics</i><br>Katie Rahman, WYLD Network  | <b>BLUEcloud Analytics: Everything New and Coming Soon</b><br><i>Audience: Analytics</i><br>Nate Barrett, SirsiDynix   | <b>MobileCirc Sharing Session</b><br><i>Audience: BLUEcloud</i><br>Melissa Klein, Winnefox Library System  |

11:45 am – 12:45 pm  
Lunch

Great Lakes Ballroom | 4th

1:30 pm – 4:15 pm  
Ask SirsiDynix Room

Greenway J | 2nd

1:30 pm-3:00 pm BCA  
12:45 pm-4:30 pm UX Lab  
2:30 pm-4:15 pm Symphony

3:00 pm – 3:30 pm  
Break/Exhibits

Nicollet AB | 1st & Greenway  
Foyer | 2nd

**Break Sponsored by  
Baker & Taylor**

6:00 pm – 9:00 pm  
COSUGI Comic Bash!  
Great Lakes Ballroom | 4th  
Sponsored by SirsiDynix





COSUGI: 10 Years of Empowering Libraries

## Monday, March 25 | Programs

### SirsiDynix Security and Privacy

#### Outlook

Come learn about the SirsiDynix security and privacy updates from the past year, what we have in progress, and where we're headed in the coming year.

**Audience:** General

*Monday 12:45 m – 1:45 pm*

*Greenway HI | 2nd*

**Presenter:** Ben Card, SirsiDynix

### Using Webinars as a Tool for BLUEcloud Analytics Training

Our consortium has over 95 libraries in 23 counties across Wyoming. Our goal was to transition our libraries from Director's Station to Analytics by the end of December 2018. With Wyoming being such a large state and weather potentially being a problem certain times of the year, we knew we could not rely on on-site training alone. Find out how we used live webinars to help our libraries transition to Analytics. This session will cover how we developed a "Beginning Analytics" webinar as a starting point for Analytics training, and how we assessed the need for follow-up webinars. Also, I will discuss how we provided monthly Analytics webinars for topics beyond Analytics basics and the creation of additional training materials to complement the webinars.

**Audience:** Analytics

*Monday 12:45 pm – 1:45 pm*

*Regency Room | 2nd*

**Presenter:** Katie Rahman. WYLD Network

2:00 pm – 3:00 pm

### Adventures in Data Services

Would you like to improve the quality of your Horizon or Symphony bibliographic and authority records? Make it easy for your patrons to access great courses and educational content? Do you need to add RDA or reading program information to your catalog (Lexile, Accelerated Reader, and Reading Counts)? Have better data for BC Visibility and BIBFRAME? Maybe you have duplicate records in your current database. If yes, then please join us as we discuss services designed to enhance the quality of your data. Our goal is to save time for your technical services department and to help your patrons find your material.

**Audience:** Tech Services

*Monday 2:00 pm – 3:00 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Tracy Moyers, SirsiDynix

### Be a Symphony Admin Superconductor

Are you a new administrator or perhaps would just like a basic refresher? Join us for the Symphony admin essentials!

**Audience:** Symphony

*Monday 2:00 pm – 3:00 pm*

*Nicollet Ballroom CD | 1st*

**Presenter:** Chad Wright, Jeff Byrd and Tyler Cazier, SirsiDynix

### Be a High-Voltage Horizon Admin

Are you a new administrator or perhaps would just like a basic refresher? Join us for the Horizon admin essentials!

**Audience:** Horizon

*Monday 2:00 pm – 3:00 pm*

*Greenway BC | 2nd*

**Presenter:** Keith Oviatt, SirsiDynix

### BLUEcloud Mobile: Everything You Need, Anywhere You Are

Learn about the features, adoption, latest development, and roadmap for the SirsiDynix mobile app for patrons, students, and other library users. BLUEcloud Mobile lets you meet your patrons where they are with library branding, discovery of physical and electronic resources, library programming, and more.

**Audience:** BLUEcloud

*Monday 2:00 pm – 3:00 pm | Greenway DE | 2nd*

**Presenters:** James Goodman and Eric Keith, SirsiDynix

### We All Need a Mentor

Learn about best practices and techniques for keeping your staff up-to-date on the latest features and products. Get a tour of great new tools in Support and Mentor that can greatly simplify your task as the training coordinator. Bring any questions you may have about keeping your staff well informed. We are passionate about how continuous training improves performance; and want to share our expertise with you.

**Audience:** General

*Monday 2:00 pm – 3:00 pm*

*Greenway FG | 2nd*

**Presenter:** Becky Muller, SirsiDynix

### Authority Control Integration in the Enterprise Discovery Platform

This presentation includes an explanation of the mechanics of SirsiDynix' Cross References integration of authority records into Enterprise and a demonstration of how these records provide extra discoverability in the Mount Prospect Public Library's catalog. In addition to providing "see" and "see also" information, the full authority record displays and allows for mining of the rich data contained therein.

**Audience:** Enterprise

*Monday 2:00 pm – 3:00 pm*

*Greenway HI | 2nd*

**Presenter:** Rosemary Groenwald, Mount Prospect Public Library; Joel Hahn, SirsiDynix

### BLUEcloud Analytics: Everything New and Coming Soon

Come join us as we cover everything that has been released recently and what to expect in 2019 and beyond. BLUEcloud Analytics is the most powerful library reporting platform available, and we are just getting started.

**Audience:** Analytics

*Monday 2:00 pm – 3:00 pm*

*Regency Room | 2nd*

**Presenter:** Nate Barrett, SirsiDynix



The COSUGI Hurricane Drink • 2017 & 2018



COSUGI: 10 Years of Empowering Libraries

## Monday, March 25 | Programs

3:30 pm – 4:30 pm

### Usability Testing of Enterprise at LSU Libraries

This presentation will report on a usability study on LSU's implementation of Enterprise. Six undergraduates, six graduate students, and four instructors were recorded as they used the new catalog system to search for books and journal titles. Many issues were identified in this research process. Our presentation will describe the study's methodology, test scenarios and results. We will also share with you the "pain points" and shortcomings we discovered, and how we have made improvements to our system to help improve patrons' experience.

**Audience:** Enterprise

*Monday 3:30 pm – 4:30 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** David Comeaux, Louisiana State University

### Pathways to Funding

Join John Chrastka, executive director of EveryLibrary, to learn about current public, voter and donor perception data, and discover effective ways to activate elected officials, constituents, and prospective partners to fund your se

**Audience:** Director's Track

*Monday 3:30 pm – 4:30 pm*

*Nicollet Ballroom CD | 1st*

**Presenters:** John Chrastka, EveryLibrary; Eric Keith, SirsiDynix

### An Introduction to the Design and Application of Metrics in BLUEcloud Analytics: "More Than Just Counting Stuff"

Most regular users of BC Analytics are probably familiar with its ability to provide you with accurate and insightful counts of your collection data, but what if you want to apply a different measure? What if you want to calculate the median age of patrons who check out your collections? What if you need the % change month to month in holds placed? Do you need a more flexible and sophisticated report filter than the ones "out of the box"? Fortunately you already have all the means at your disposal: MicroStrategy is a complete business intelligence environment, fully equipped with the metrical tools you need to create a deeper analysis and sophisticated filtering. This presentation will introduce you to both the creation and application of custom metrics in BLUEcloud Analytics, and close with some discussion of the possibility of a more rigorous statistical analysis.

**Audience:** Analytics

*Monday 3:30 pm – 4:30 pm | Greenway BC | 2nd*

**Presenter:** John Pas, CLEVNET

### Horizon Security Sharing Session

Horizon has two types of security which can lead to double the confusion when creating a new login or troubleshooting an issue. Many of us are transitioning from a generic to individual login environment. If you too have struggled with Horizon security, join us and share what's worked in your environment. Maybe we can even come up with some enhancement proposals!

**Audience:** Horizon

*Tuesday 10:15 am-11:15 am | Greenway FG | 2nd*

**Presenters:** Lynn Bertino, Wake County Public Libraries; Lisa Broughman, Randolph College

### API Lightning Round

Seasoned Symphony API administrators will present 10-minute talks on topics they think you should know about: Customized Web Pull List, Analyzing Nonfiction Usage, Custom Report in Place of "Assumed Lost", Creating an export file of paid invoices.

**Audience:** Tech Services

*Monday 3:30 pm – 4:30 pm | Greenway FG | 2nd*

**Presenters:** Francis Beaumier, Brown County Library; Thuan Nguyen, Rochester Public Library; Mark Witteman, University of Virginia Library; Jim Benson, CLEVNET

### SaaS: Your Host with the Most!

Relieve your library of the stress of server maintenance by hosting your data at one of SirsiDynix's secure data centers. With SirsiDynix SaaS, you don't have to worry about backing up your system, replacing hardware, or having enough security—we'll take care of it for you.

**Audience:** General

*Monday 3:30 pm – 4:30 pm | Greenway HI | 2nd*

**Presenter:** Brett Hall, SirsiDynix

### MobileCirc Sharing Session

Do you have questions about how to use MobileCirc? Is your library doing something interesting with MobileCirc? Inventory? Weeding? BikeMobiles? Pop-up event registration? Come learn what's new with MobileCirc and join the discussion about how libraries are using the product.

**Audience:** BLUEcloud

*Monday 3:30 pm – 4:30 pm | Regency Room | 2nd*

**Presenter:** Melissa Klein, Winnefox Library System



COSUGI Royale party • 2018



COSUGI registration table • 2013





COSUGI: 10 Years of Empowering Libraries

## Tuesday, March 26 | Schedule at a Glance

Daylong

8:30 am – 9:15 am

10:15 am – 11:15 am

11:30 am – 12:30 pm

8:30 am – 5:00 pm

Ask SirsiDynix Room

Greenway J | 2nd

8:30 am-12:30 pm UX Lab  
9:30 am-11:00 am Horizon  
11:00 am-12:30 pm BLUEcloud  
Cataloging  
1:30 pm-4:00 pm SIP  
3:30 pm-5:00 pm Web  
Services

9:00 am – 5:00 pm

Registration

Nicollet Promenade | 1st

9:00 am – 5:00 pm

Internet/Copy/Scan/Print  
Area

Nicollet Ballroom AB | 1st

Sponsored by EnvisionWare

9:00 am – 5:00 pm

Visit the Exhibits!

Nicollet Ballroom AB | 1st

9:15 am – 10:15 am

Morning Break | Exhibits

Nicollet AB | 1st

Greenway Foyer | 2nd

12:30 pm – 1:30 pm

Lunch

Included with your COSUGI  
Conference registration.  
Great Lakes Ballroom | 4th

2:30 pm – 3:00 pm

Break/Exhibits

Nicollet AB | 1st

Greenway Foyer | 2nd

Sponsored by Baker and Taylor

|                                |  |   |   |
|--------------------------------|--|---|---|
| Lakeshore Ballroom<br>AB   1st | <b>ONE Access Giving<br/>Library Accounts to<br/>School Students</b><br><i>Audience: General</i><br>Michael Engelbrecht, Charlotte<br>Mecklenburg Library  | <b>Square Pegs and Round Holes:<br/>MARC, GLAM, and the<br/>Possibilities of Linked Data</b><br><i>Audience: Tech Services</i><br>Beth Lander, The College of Physicians<br>of Philadelphia   | <b>BLUEcloud Analytics &amp;<br/>Horizon: Building Reports</b><br><i>Audience: Analytics</i><br>Jason Harris, St. Albert Public<br>Library  |
| Nicollet Ballroom<br>CD   1st  | <b>Symphony Patron<br/>Empowerment in EBSCO<br/>Discovery Service</b><br><i>Audience: Symphony</i><br>Mike Waugh, LOUIS Libraries  | <b>Roadmaps: The Big Picture</b><br><i>Audience: General</i><br>Berit Nelson, SirsiDynix  | <b>SirsiDynix Symphony:<br/>What's New in 2019</b><br><i>Audience: Symphony</i><br>Matthew Phillips, SirsiDynix   |
| Greenway BC  <br>2nd           | <b>Horizon Lightning Talks 1</b><br><i>Audience: Horizon</i><br>See presenter information in the<br>full program description.  | <b>Crafting Effective Training<br/>Sessions for BLUEcloud<br/>Analytics</b><br><i>Audience: Analytics</i><br>Megan Trifletti and John Pas, CLEVNET  | <b>Consulting Services: A<br/>Catalog of Possibilities</b><br><i>Audience: General</i><br>Margaret Pelfrey, SirsiDynix  |
| Greenway DE   2nd              | <b>Get to Know BLUEcloud<br/>Circulation</b><br><i>Audience: BLUEcloud</i><br>Carla Clark, SirsiDynix  | <b>Discovery Products Panel</b><br><i>Audience: General</i><br>Gem Stone-Logan, Mountain View<br>Public Library; Edward Smith, Abilene<br>Library Consortium; Cheryl Hill,<br>SELCO; Ben McFadden, Wake County<br>Public Library  | <b>SQL and Web Services:<br/>The Flexibility to Extend<br/>Your System</b><br><i>Audience: General</i><br>Jeremy Newville, SirsiDynix   |
| Greenway FG  <br>2nd           | <b>BLUEcloud Analytics:<br/>A Strong Community</b><br><i>Audience: General</i><br>Nate Barrett, SirsiDynix   | <b>Horizon Admin Sharing Session</b><br><i>Audience: Horizon</i><br>Kay Dunker, Valley Library Consortium   | <b>MobileCirc: An Open World<br/>Library Experience</b><br><i>Audience: BLUEcloud</i><br>Melissa Kulmer, SirsiDynix   |
| Greenway HI   2nd              | <b>Succession Planning</b><br><i>Audience: Director's track</i><br>MaryEllen Tyckoson, San<br>Joaquin Valley Library System;<br>Pat Beers, Johnson County<br>Library; Desiree Saunders,<br>Wyoming State Library | <b>I'll Buy That for a Dollar: Point<br/>of Sale System Overview and<br/>Discussion</b><br><i>Audience: General</i><br>Jeff Arnold, Charlotte Mecklenburg<br>Library; Colleen Medling, Pikes Peak<br>Library District; Mike Dawe, Sonoma<br>County Library; Francis Beaumier,<br>Brown County Library | <b>From "e" to "E": How to<br/>Capitalize on Your Move<br/>from e-Library to Enterprise</b><br><i>Audience: Enterprise</i><br>Mike Waugh, Marcy Stevens and<br>Janelle Zetty, LOUIS Libraries         |
| Regency Room   2nd             | <b>And the Catalog Said,<br/>"Help, I Was (BIB)<br/>FRAMED"</b><br><i>Audience: Tech Services</i><br>Robert Roose, Spokane Public<br>Library; Gloria Gonzalez and<br>Lauri McIntosh, Zepheria                    | <b>BLUEcloud Cataloging: Tips,<br/>Tricks, and Templates</b><br><i>Audience: BLUEcloud</i><br>Emily Kittelson, Rochester Public<br>Library  | <b>How Do We Stimulate<br/>Library Use That Results in<br/>Patrons Coming Back For<br/>More? "Experience Design"<br/>is Key!</b><br><i>Audience: Director's Track</i><br>Ranny Lacanienta, SirsiDynix |





COSUGI: 10 Years of Empowering Libraries

## Tuesday, March 26 | Schedule at a Glance

1:30 pm – 2:30 pm

3:00 pm – 4:00 pm

4:15 pm – 5:15 pm

|                                |  |  |
|--------------------------------|--|--|
| Lakeshore Ballroom<br>AB   1st | <b>Bursting with BLUEcloud Analytics</b><br><i>Audience: Analytics</i><br>Douglas King, RSA NFP/RAILS  | <b>BLUEcloud Acquisitions: Your Future to Collection Development</b><br><i>Audience: BLUEcloud</i><br>Mike Hilmo, SirsiDynix   |
| Nicollet Ballroom<br>CD   1st  | <b>Symphony Systems Administration Sharing Session</b><br><i>Audience: Symphony</i><br>Pat Beers, Johnson County Library   | <b>Guerrilla Usability Testing 101</b><br><i>Audience: General</i><br>Garr Ovard and Jared Masterson, SirsiDynix   |
| Greenway BC   2nd              | <b>Stay on Course with BLUEcloud Lists</b><br><i>Audience: BLUEcloud</i><br>James Goodman, SirsiDynix  | <b>Library Integration in Institutional Learning Analytics (LIILA). Let Our Libraries be a Part of the Convo!</b><br><i>Audience: Director's Track</i><br>Ranny Lacanienta, SirsiDynix   |
| Greenway DE   2nd              | <b>Web Services: Taking You to the BLUEcloud and Beyond</b><br><i>Audience: BLUEcloud</i><br>Brent Thompson, SirsiDynix  | <b>Won't You Be My Neighbor? Lessons Learned Recataloging Children's Picture Books by "Neighborhood"</b><br><i>Audience: Tech Services</i><br>Francis Beaumier and Chris Skorlinksi, Brown County Library  |
| Greenway FG   2nd              | <b>Enterprise Sharing Session</b><br><i>Audience: Enterprise</i><br>Tyler Irvin, SELCO   | <b>Enterprise Targets for Online Subscriptions</b><br><i>Audience: Enterprise</i><br>Anita Winger, Mississippi State University  |
| Greenway HI   2nd              | <b>Stump the Chumps: Horizon</b><br><i>Audience: Horizon</i><br>Lynn Bertino, Wake County Public Libraries; Michael Engelbrecht, Charlotte Mecklenburg Library; Kay Dunker, Valley Library Consortium; Mike Dawe, Sonoma County Library; Phil Feilmeyer, Hennepin County Library; Cheryl Hill, SELCO | <b>Horizon Lightning Talks 2</b><br><i>Audience: Horizon</i><br>Gem Stone-Logan, The Seattle Public Library; Chris Magnusson, Arrowhead Library System; Mike Dawe, Sonoma County Library; Cheryl Hill, SELCO; Michael Engelbrecht, Charlotte Mecklenburg Library |
| Regency Room   2nd             | <b>Using Open Search &amp; Web Services to Create Your Custom Discovery Layer</b><br><i>Audience: General</i><br>Jim Clarey, Tom Deator and Jarrod Wilson, Kalamazoo Public Library  | <b>Controlled Chaos: How SWAN Managed an 18-month, 97-library ILS Infrastructure Migration to the Cloud</b><br><i>Audience: General</i><br>Steven Schlewitt, SWAN Library Services   |

### COSUGI Business Meeting

*Nicollet Ballroom CD | 1st*

Please join the COSUGI board for the COSUGI Annual Business Meeting. Even if you're not the voting member, you are welcome to attend. Board members will update you on what the Board has been doing. We also want to hear from you about your concerns and ideas. Your contribution is important to COSUGI. Agenda items include the upcoming election and also possible changes to the bylaws.



Attendees at a COSUGI business meeting





COSUGI: 10 Years of Empowering Libraries

## Tuesday, March 26 | Programs

8:30 am – 9:15 am

### ONE Access Giving Library Accounts to School Students

This is an update on the fourth year of our initiative to create library accounts using student school ID numbers. With information on creating relationships with schools, and some mild technical talk about how to make this work.

**Audience:** General

*Tuesday 8:30 am-9:15 am  
Lakeshore Ballroom AB | 1st*

**Presenter:** Michael Engelbrecht, Charlotte Mecklenburg Library

### Symphony Patron Empowerment in EBSCO Discovery Service

EBSCO and SirsiDynix have a continuing collaboration to enable Symphony patron empowerment functionality via the EBSCO Discovery Service (EDS) interface, such as viewing checkouts, placing holds and completing renewals directly from EDS. In 2017 and 2018, LOUIS Libraries were instrumental in helping EBSCO test a light version of this application. Since then, SirsiDynix has made progress on web services and single sign-on and as a result, EBSCO has started work on a more seamless integrated solution. LOUIS institutions have partnered again to test this second round of integrations. This presentation will report on the progress and demonstrate the functionality and future directions.

**Audience:** Symphony

*Tuesday 8:30 am-9:15 am  
Nicollet Ballroom CD | 1st*

**Presenter:** Mike Waugh, LOUIS Libraries

### Horizon Lightning Talks 1

Seasoned Horizon administrators will present five, 10-minute talks on topics they think you should know about: Customizing borrower records, What to SELECT (SQL), Adding and deleting borrowers using BIMPORT, Creating a custom Day End job.

**Audience:** Horizon

*Tuesday 8:30 am-9:15 am  
Greenway BC | 2nd*

**Presenters:** Lynn Bertino, Wake County Public Libraries; Jason Harris, Edmonton Public Library; Tyler Irvin, SELCO; Kay Dunker, Valley Library Consortium; Phil Feilmeyer, Hennepin County Library

### Get to know BLUEcloud Circulation

We've done lots of work over the past year to bring new features into BLUEcloud Circulation. Come see what's new and what the future holds for BLUEcloud Circulation.

**Audience:** BLUEcloud

*Tuesday 8:30 am-9:15 am  
Greenway DE | 2nd*

**Presenter:** Carla Clark, SirsiDynix

### BLUEcloud Analytics: A Strong Community

BLUEcloud Analytics is one of the most powerful library tools available, and it is only getting more powerful as the community of customers and knowledge grows. Join in on the discussion as we cover the future of BLUEcloud Analytics and how over 400 library organizations use the most powerful library reporting platform.

**Audience:** General

*Tuesday 8:30 am-9:15 am  
Greenway FG | 2nd*

**Presenter:** Nate Barrett, SirsiDynix

### Succession Planning

The retirement of the ILS Administrator can be cause for panic or just another stage in the life of the organization. Join us as we discuss ways to support a smooth staff transition, or just make the temporary absence of the SA less scary.

**Audience:** Director's Track

*Tuesday 8:30 am-9:15 am  
Greenway HI | 2nd*

**Presenters:** MaryEllen Tyckoson, San Joaquin Valley Library System; Pat Beers, Johnson County Library; Desiree Saunders, Wyoming State Library

### And the Catalog Said "Help, I Was (BIB)FRAMED"

Join us in exploring our journey to the frontiers of library metadata. Starting with an overview of how BC Visibility creates BIBFRAME resources that connect to the catalog, we examine linked data means for libraries, library data and bringing the user and information together. Hear from Zepheira, the SirsiDynix partner doing the heavy lifting and libraries who have deployed BC Visibility to convert and expose library data from MARC records to web searchability.

**Audience:** Tech Services

*Tuesday 8:30 am-9:15 am  
Regency Room | 2nd*

**Presenter:** Robert Roose, Spokane Public Library; Gloria Gonzalex and Lauri McIntosh, Zepheria



Darron Isobe working in the Ask SirsiDynix Room



SirsiDynix Customers and Executives dance at "Club BLUE"





COSUGI: 10 Years of Empowering Libraries

## Tuesday, March 26 | Programs

10:15 am – 11:15 am

### Square Pegs and Round Holes: MARC, GLAM, and the Possibilities of Linked Data

The College of Physicians of Philadelphia, home to the Mütter Museum and the Historical Medical Library, converted to Symphony and BLUEcloud in 2017, merging descriptions of library, archives and museum collections into a single database using MARC. This session will review the rationale behind this merger, the challenges of building crosswalks with bad data, and what the future may hold for a diverse collection using linked data.

**Audience:** Tech Services

*Tuesday 10:15 am-11:15 am*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Beth Lander, The College of Physicians of Philadelphia

### Roadmaps: The Big Picture

Join us for a general session on SirsiDynix roadmaps. We'll cover the general roadmap, with focus on areas that are a little off the beaten path including technology updates and products that aren't covered in other sessions.

**Audience:** General

*Tuesday 10:15 am-11:15 am*

*Nicollet Ballroom CD | 1st*

**Presenter:** Berit Nelson, SirsiDynix

### Crafting Effective Training Sessions for BLUEcloud Analytics

Being in a shared consortial environment has presented unique challenges in providing reliable and accessible reporting for the CLEVNET consortium. One of these challenges has been creating effective training sessions that both familiarize staff with the intimidating MicroStrategy environment and get them "thinking data." Come learn how CLEVNET has, through report design and creative training, overcome the MicroStrategy learning curve, and provided "data to the masses".

**Audience:** Analytics

*Tuesday 10:15 am-11:15 am*

*Greenway BC | 2nd*

**Presenters:** Megan Trifiletti and John Pas, CLEVNET

### Discovery Products Panel

How are your customers "discovering" what your library offers? This panel discusses four of the most popular discovery products.

**Audience:** General

*Tuesday 10:15 am-11:15 am*

*Greenway DE | 2nd*

**Presenters:** Gem Stone-Logan, Mountain View Public Library; Edward Smith, Abilene Library Consortium; Cheryl Hill, SELCO; Ben McFadden, Wake County Public Library

### Horizon Admin Sharing Session

Bring your questions and share your ideas with a group of Horizon System administrators.

**Audience:** Horizon

*Tuesday 10:15 am-11:15 am*

*Greenway FG | 2nd*

**Presenter:** Kay Dunker, Valley Library Consortium

### I'll Buy That for a Dollar: Point of Sale System Overview and Discussion

Presenters will talk about the systems in use for each of their organizations. Topics will include PCI/security, vendors and support, implementation and best practices. If your library is thinking about a Point of Sale system for the first time or thinking about a change, come participate in this group discussion.

**Audience:** General

*Tuesday 10:15 am-11:15 am*

*Greenway HI | 2nd*

**Presenters:** Jeff Arnold, Charlotte Mecklenburg Library; Colleen Medling, Pikes Peak Library District; Mike Dawe, Sonoma County Library; Francis Beaumier, Brown County Library

### BLUEcloud Cataloging: Tips, Tricks, and Templates

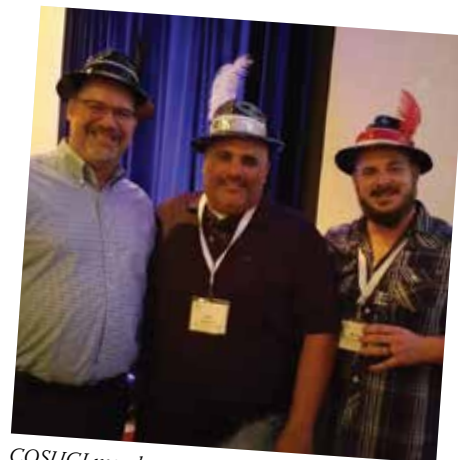
Want to jump into BLUEcloud Cataloging but not sure how to begin? This session will discuss first steps to getting started with BLUEcloud, including template creation for cataloging foreign language materials, updating brief records, and other tips and tricks for getting started with BLUEcloud Cataloging.

**Audience:** Tech Services

*Tuesday 10:15 am-11:15 am*

*Regency Room | 2nd*

**Presenter:** Emily Kittelson, Rochester Public Library



*COSUGI members at the Gatsby party*



*SirsiDynix's Power of Libraries award given to Kenosha Public Library in 2018.*





COSUGI: 10 Years of Empowering Libraries

## Tuesday, March 26 | Programs

11:30 am – 12:30 pm

### BLUEcloud Analytics & Horizon: Building Reports

You have BLUEcloud Analytics and now want to group collections, have a report do math, and bring in your own data into the mix. This session will set you on the path to creating your own BLUEcloud Analytics reports. The presentation will start with a short review of the basics (attributes, metrics, and the data guide) and some tips. Then using three custom reports as examples the presentation will explain: custom groups, custom metrics, and imported data. Examples will be from a Horizon Library, but the general principles apply to Symphony as well. This session is best suited for people who have analyst level or higher access to BLUEcloud Analytics but all are welcome.

**Audience:** Analytics

*Tuesday 11:30 am-12:30 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Jason Harris, St. Albert Public Library

### SirsiDynix Symphony: What's New in 2019

A look at what's coming in 2019 for Symphony.

**Audience:** Symphony

*Tuesday 11:30 am-12:30 pm*

*Nicollet Ballroom CD | 1st*

**Presenter:** Matthew Phillips, SirsiDynix

### Consulting Services: A Catalog of Possibilities

Did you know that you can take advantage of expert SirsiDynix Consulting Services to simplify your workflows, create time-saving automated routines, and customize your public interface? Learn about APIs, Web Services and more. Even better, you can save yet more time and money by taking advantage of Platinum Services for consulting and other popular services.

**Audience:** General

*Tuesday 11:30 am-12:30 pm*

*Greenway BC | 2nd*

**Presenter:** Margaret Pelfrey, SirsiDynix

### SQL and Web Services: the Flexibility to Extend Your Services

SQL and Web Services offer you the flexibility to extend your system to better meet local staff and end user needs. Join us to learn of projects you can consider, development community starting points and a little Q&A time.

**Audience:** General

*Tuesday 11:30 am-12:30 pm*

*Greenway DE | 2nd*

**Presenter:** Jeremy Newville, SirsiDynix

### MobileCirc: An Open World Library Experience

MobileCirc frees you to meet your users where they live, work, eat and play. Come see an overview of the popular features included in MobileCirc and learn how to bring the library experience to the people.

**Audience:** BLUEcloud

*Tuesday 11:30 am-12:30 pm*

*Greenway FG | 2nd*

**Presenter:** Melissa Kulmer, SirsiDynix

### From "e" to "E": How to Capitalize on Your Move from e-Library to Enterprise

In 2018, LOUIS Libraries replaced 36 Symphony e-Library instances with Enterprise. While in many ways Enterprise's interface and discovery features offered numerous advantages over the older e-Library "classic catalog," some features were sorely missed. LOUIS staff and system administrators worked multiple strategies to make sure the new system did not lack necessary features. Using customizations such as HTML widgets, JavaScript snippets, and SirsiDynix consulting add-ons, LOUIS was able to carry forward some of e-Library's best features while building on the strengths of the Enterprise platform.

**Audience:** Enterprise

*Tuesday 10:15 am-11:15 am*

*Greenway HI | 2nd*

**Presenters:** Mike Waugh, Marcy Stevens and Janelle Zetty, LOUIS Libraries

### How Do We Stimulate Library Use That Results in Patrons Coming Back for More? "Experience Design" Is Key!

B.L.U.E. – Best Library User Experience. What does "BLUE" mean to your library and how can SirsiDynix assist you in achieving your goals and objectives? Gone are the days of commodities, products and services. The key to succeeding in our industry is to offer experiences that will keep our end users coming back for more. Let's start the "experience revolution in libraries!"

**Audience:** Director's Track

*Tuesday 11:30 am-12:30 pm*

*Regency Room | 2nd*

**Presenter:** Ranny Lacanienta, SirsiDynix

1:30 pm – 2:30 pm

### Bursting with BLUEcloud Analytics

If you need to distribute the same report with individualized data for each user, library, or patron but don't want to set up a 100+ individual subscriptions, then come learn to use BCA's powerful bursting feature. We'll cover the hows and whys of bursting including uploading & using data, dataset grouping, linking reports, creating and using templates, and distributing the data accurately.

**Audience:** Analytics

*Tuesday 1:30 pm-2:30 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Douglas King, RSA NFP/Reaching Across Illinois Library System

### Symphony Systems Administration Sharing Session

The session moderator will lead participants in a discussion of common issues for administrators of Symphony Systems, which include Unix and Windows.

**Audience:** Symphony

*Tuesday 1:30 pm-2:30 pm*

*Nicollet Ballroom CD | 1st*

**Presenter:** Pat Beers, Johnson County Library

### Stay on Course with BLUEcloud Lists

BLUEcloud Course Lists will give your students, instructors and staff tools for managing and discovering course resource lists. Learn how Course Lists lets you meet students where they are through your campus's Learning Management System; increases instructor engagement with the library through easy-to-use list creation tools; and simplifies resource management with straightforward staff tools, ensuring that students always have access to the items they need.

**Audience:** BLUEcloud

*Tuesday 1:30 pm-2:30 pm*

*Greenway BC | 2nd*

**Presenter:** James Goodman, SirsiDynix

### Web Services: Taking You to the BLUEcloud and Beyond

Journey with us to discover how Web Services plays an integral role in the SirsiDynix Library Services Platform, BLUEcloud, and your Symphony system.

**Audience:** BLUEcloud

*Tuesday 1:30 pm-2:30 pm*

*Greenway DE | 2nd*

**Presenter:** Brent Thompson, SirsiDynix





COSUGI: 10 Years of Empowering Libraries

## Tuesday, March 26 | Programs

### Enterprise Sharing Session

Bring your questions and share your ideas with a group of Enterprise systems administrators

**Audience:** Enterprise

*Tuesday 1:30 pm-2:30 pm*

*Greenway FG | 2nd*

**Presenter:** Tyler Irvin, SELCO

### Stump the Chumps: Horizon

Seasoned veterans and Horizon rookies are a part of this annual tradition of sharing issues and great ideas. Bring your problems to our panel of Horizon "experts" and we'll try to answer them.

**Audience:** Horizon

*Tuesday 1:30 pm-2:30 pm*

*Greenway HI | 2nd*

**Presenters:** Lynn Bertino, Wake County Public Libraries; Michael Engelbrecht, Charlotte Mecklenburg Library; Kay Dunker, Valley Library Consortium; Mike Dawe, Sonoma County Library; Phil Feilmeyer, Hennepin County Library; Cheryl Hill, SELCO

### Using Open Search & Web Services to Create Your Custom Discovery Layer

We will be showing the custom discovery layer we created, showing how we used open search and web services to increase discoverability, using search limits, search fields, facets, and RESTful get requests to integrate catalog search results into our website. This allows us to eliminate many third party applications that we previously needed to use to accomplish this. We will also show how we are interacting with our digital vendors using their APIs, to show patron current checkouts & holds.

**Audience:** General

*Tuesday 1:30 pm-2:30 pm*

*Regency Room | 2nd*

**Presenters:** Jim Clarey, Tom Deator and Jarrod Wilson, Kalamazoo Public Library

3:00 pm – 4:00 pm

### BLUEcloud Acquisitions: Your Future to Collection Development

From selections and ordering through receipt and invoicing, BLUEcloud Acquisitions is your future path for collection development. Join Mike Hilmo to learn about the latest product developments—including newly added ordering workflows—and the next new, exciting features we're looking to implement.

**Audience:** BLUEcloud

*Tuesday 3:00 pm-4:00 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Mike Hilmo, SirsiDynix

### Guerrilla Usability Testing 101

Your library is awesome but are your patrons feeling it? Join the SirsiDynix user experience team and learn design secrets you can use to help patrons love your library.

**Audience:** General

*Tuesday 3:00 pm-4:00 pm*

*Nicollet Ballroom CD | 1st*

**Presenters:** Garr Ovard and Jared Masterson, SirsiDynix

### Library Integration in Institutional Learning Analytics (LIILA). Let Our Libraries be Part of the Convo!

A presentation of a paper on LIILA as applied to academic institutions to increase academic library participation in higher education learning analytics and prepare academic librarians to engage in this important use of data to support student learning and success. How can BLUEcloud Analytics assist in this new trend of student learning? If you have students coming in to use your libraries, academic, public or school, you're welcome to attend and participate.

**Audience:** Director's Track

*Tuesday 3:00 pm-4:00 pm*

*Greenway BC | 2nd*

**Presenter:** Ranny Lacanienta, SirsiDynix

### Won't You Be My Neighbor? Lessons Learned Recataloging Children's Picture Books by "Neighborhood"

In Spring 2018, Brown County Library began the process of reorganizing our children's picture book collection by neighborhood. This meant that books were grouped by category, rather than being in alphabetical or Dewey order. Learn how we approached the project from a cataloger and an IT guy. Together, we navigated the hiccups along the way, which included finding ways to automate tedious tasks and working around label printer limitations. We will dive into how we leveraged AutoHotKey and API tools to get the job done. Nearly a year into the project, see how it has worked for us so far.

**Audience:** Tech Services

*Tuesday 3:00 pm-4:00 pm*

*Greenway DE | 2nd*

**Presenter:** Francis Beaumier and Chris Skorlinski, Brown County Library

### Enterprise Targets for Online Subscriptions

Would you like to have an eRC type connector for your academic online subscriptions? Do you have a subset of online resources that are only available to one profile? We will be looking at a way to

create a new target in Enterprise to limit access to these specialized collections to only display in the profiles that need to see them. We are currently using this process to limit access to ebrary, EBSCO, NetLibrary, etc titles at our academic and public libraries. Allows us to have better service in only showing patrons the online resources to which they have access.

**Audience:** Enterprise

*Tuesday 3:00 pm-4:00 pm*

*Greenway FG | 2nd*

**Presenter:** Anita Winger, Mississippi State University

### Horizon Lightning Talks 2

Seasoned Horizon administrators will present short talks on topics they think you should know about: Recovering from a crashed Day End, SaaS tips and tricks, Helpful SQL hints, Holidays and Snow Days using SQL queries.

**Audience:** Horizon

*Tuesday 3:00 pm-4:00 pm*

*Greenway HI | 2nd*

**Presenters:** Gem Stone-Logan, The Seattle Public Library; Chris Magnusson, Arrowhead Library System; Mike Dawe, Sonoma County Library; Cheryl Hill, SELCO; Michael Engelbrecht, Charlotte Mecklenburg Library

### Controlled Chaos: How SWAN Managed an 18-month, 97-library ILS Infrastructure Migration to the Cloud

An aging, unscalable infrastructure - a small IT team - an insurmountable task: Listen to SWAN's story of heartbreak and triumph as they forged their way to a new home in the Microsoft Azure Cloud through the Asana project management tool.

**Audience:** General

*Tuesday 3:00 pm-4:00 pm*

*Regency Room | 2nd*

**Presenter:** Steven Schlewitt, SWAN Library Services

4:15 pm – 5:15 pm

### COSUGI Business Meeting

Please join the COSUGI board for the COSUGI Annual Business Meeting. Even if you're not the voting member, you are welcome to attend. Board members will update you on what the Board has been doing. We also want to hear from you about your concerns and ideas. Your contribution is important to COSUGI. Agenda items include the upcoming election and also possible changes to the bylaws.

*Tuesday 4:15 pm-5:15 pm*

*Nicollet Ballroom CD | 1st*

**Presenter:** Kay Dunker, COSUGI chair



COSUGI: 10 Years of Empowering Libraries

## Wednesday, March 27 | Schedule at a Glance

Daylong

8:30 am – 9:15 am

9:30 am – 10:30 am

11:00 am – 12:00 pm

**8:00 am – 1:00 pm**  
Internet/Copy/Scan/Print  
Area

*Nicollet Ballroom AB | 1st*

**Sponsored by EnvisionWare**

**8:30 am – 2:00 pm**  
Ask SirsiDynix Room

*Greenway J | 2nd*

8:30 am-11:00 am UX Lab

10:30 am-12:00 pm Enterprise

1:00 pm-2:00 pm BLUEcloud  
circulation

**10:30 am – 11:00 am**  
Break/Exhibits

*Nicollet AB | 1st*

*Greenway Foyer | 2nd*

**12:00 pm – 1:00 pm**  
Lunch

Included with your  
COSUGI Conference  
registration.

*Great Lakes Ballroom | 4th*

**1:45 pm – 2:00 pm**  
Afternoon Break

*Nicollet Promenade | 1st*

*Greenway Foyer | 2nd*

**Sponsored by Baker and Taylor**

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| <i>Lakeshore Ballroom<br/>AB   1st</i> | <b>Web Services: Taking You to the BLUEcloud and Beyond</b><br><i>Audience: BLUEcloud</i><br>Brent Thompson, SirsiDynix                                     | <b>Extend Your Services with BLUEcloud Campus</b><br><i>Audience: BLUEcloud</i><br>Rick Branham, SirsiDynix   |
| <i>Nicollet Ballroom<br/>CD   1st</i>  | <b>The Poor Man's Self-Service Kiosk</b><br><i>Audience: Symphony</i><br>Stephen Gaines, North Country Library System                                       | <b>Symphony Lightning talks</b><br><i>Audience: Symphony</i><br>Mark Witteman, UVA; Geneva Durkee, Navajo County Library District; Cherie Hohertz, University of Dallas |
| <i>Greenway BC   2nd</i>               | <b>BLUEcloud Mobile: Everything You Need, Anywhere You Are</b><br><i>Audience: BLUEcloud</i><br>James Goodman and Eric Keith, SirsiDynix                    | <b>Consulting Services: From Basic to Platinum</b><br><i>Audience: General</i><br>Margaret Pelfrey, SirsiDynix  |
| <i>Greenway DE   2nd</i>               | <b>Cataloging Sharing Session</b><br><i>Audience: Tech Services</i><br>Emily Kittelson, Rochester Public Library  | <b>Horizon: What's New in 2019</b><br><i>Audience: Horizon</i><br>John Pas, Library Systems and Applications; Brent Thompson, SirsiDynix                                |
| <i>Greenway FG   2nd</i>               | <b>Consortia SIG Sharing Session</b><br><i>Audience: General</i><br>Jeff Henry, Four County Library System; Gladys Roberts, Polk County Library Cooperative | <b>Single Sign-On As Part of the User Experience Journey</b><br><i>Audience: General</i><br>Ranny Lacanienta and Matthew Philips, SirsiDynix                            |
| <i>Greenway HI   2nd</i>               | <b>BLUEcloud Analytics Roundtable Discussion</b><br><i>Audience: Analytics</i><br>Eric Graham and Molly Driscoll, Merrimack Valley Library Consortium       | <b>Checking Out the Internet: Sonoma County Library: A Case Study</b><br><i>Audience: Director's Track</i><br>Vicki Terbovich, Sonoma County Libraries                  |

**SirsiDynix Executive Q&A**

*Nicollet Ballroom CD | 1st*

Take the opportunity to have your questions answered by the Executive team of SirsiDynix. Question's submitted to the COSUGI chair-elect will be answered with time at the end for additional questions from the audience. Don't miss this opportunity to hear answers straight from the top.



COSUGI: 10 Years of Empowering Libraries

## Wednesday, March 27 | Schedule at a Glance

1:00 pm – 2:00 pm

2:15 pm – 3:15pm

3:30 pm – 4:30pm

|                                |  |   |   |
|--------------------------------|--|---|---|
| Lakeshore Ballroom<br>AB   1st | <b>Changes in Cataloging Guidelines: How to Work with Them and How to (Safely) Enhance Your Records</b><br><i>Audience: General</i><br>Shana McDanold, District of Columbia Public Library | <b>Picture Book City: Using Horizon to Reorganize Picture Books by Subject</b><br><i>Audience: Horizon</i><br>Laura England Biggs, Keene Memorial Library   | <b>Dial My Calls and Nixle: Another Way to Do Phone and SMS Notifications</b><br><i>Audience: Tech Services</i><br>Jacob Cole, Anchorage Public Library |
| Nicollet Ballroom<br>CD   1st  | <b>Empower Your Marketing with SirsiDynix's New Community Engagement Platform (CEP)</b><br><i>Audience: General</i><br>Eric Keith and Robert Storer, SirsiDynix                            | <b>RATS for Symphony</b><br><i>Audience: Symphony</i><br>Anita Winger, Mississippi State University   | <b>SirsiDynix SymphonyWeb: Using Java WorkFlows via Web Browser</b><br><i>Audience: Symphony</i><br>Matthew Phillips, SirsiDynix                        |
| Greenway BC   2nd              | <b>BLUEcloud eRM: Get Those eResources Under Control!</b><br><i>Audience: BLUEcloud</i><br>James Goodman, SirsiDynix   | <b>BLUEcloud Analytics Lightning Round</b><br><i>Audience: BLUEcloud</i><br>Doug King and Kendal Orrison, RAILS; Katie Rahman, Wyoming State Library; Mark Witteman, University of Virginia Library | <b>SirsiDynix Support Center Super Powers</b><br><i>Audience: General</i><br>Reed Farnsworth, SirsiDynix  |
| Greenway DE   2nd              | <b>Placing Holds Faster Than a Speeding Bullet</b><br><i>Audience: Tech Services</i><br>Melissa Klein, Winnefox Library System; Jim Novy, Lakeshores Library System                        | <b>Look Towards the Future with the Enterprise Discovery Platform</b><br><i>Audience: Enterprise</i><br>Michael Staten, SirsiDynix  | <b>Electronic Resource Central: From Discovery to Download</b><br><i>Audience: Enterprise</i><br>Nathan Petersen, SirsiDynix                            |
| Greenway FG   2nd              | <b>Tales from the Tech Purchasing Wars</b><br><i>Audience: Director's Track</i><br>Sean Farrell, Library of Hattiesburg Petal Forrest County   | <b>BLUEcloud Cataloging: Get Reacquainted with the First BLUEcloud Product!</b><br><i>Audience: BLUEcloud</i><br>Berit Nelson and Mike Hilmo, SirsiDynix  | <b>Using Webinars as a Tool for BLUEcloud Analytics Training</b><br><i>Audience: Analytics</i><br>Katie Rahman, WYLD Network                            |
| Greenway HI   2nd              | <b>SirsiDynix Application Upgrade Q&amp;A</b><br><i>Audience: General</i><br>Tracy Moyers, SirsiDynix  | <b>Your Voice &amp; the Enhancement Process</b><br><i>Audience: General</i><br>Mike Dawe, Sonoma County Library; Rachel Howell, SirsiDynix  | <b>BLUEcloud Visibility: Linking Users and Library Resources</b><br><i>Audience: BLUEcloud</i><br>Justin Swain, SirsiDynix                              |



COSUGI: 10 Years of Empowering Libraries

## Wednesday, March 27 | Programs

8:30 am – 9:15 am

### Web Services: Taking You to the BLUEcloud and Beyond

Journey with us to discover how Web Services plays an integral role in the SirsiDynix Library Services Platform, BLUEcloud, and your Horizon system.

**Audience:** BLUEcloud

*Wednesday 8:30 am-9:15 am*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Brent Thompson, SirsiDynix

### The Poor Man's Self-Service Kiosk

Come and take a look at the building of a patron self-service kiosk. With a mashup of Symphony Web Services, Enterprise, and Open Source software, the North Country Library System built a Touch-screen self-service kiosk. The Touch-screen application allows patrons to browse new items, check out the libraries events, search the Enterprise, or checkout their own items. By encoding records in Symphony, Web Services is used to query out tagged items and retrieve cover art from Syndetics in order to build jQuery "Book" or "Movie" "Rivers" complete with abstracts of new items. The item cover art can then be selected to post the ISBN or UPC query to Enterprise to bring up the item in an Enterprise view. Library events are created by retrieving an XML feed from a Drupal REST service. The application also has views for Enterprise and a PHP self-checkout page.

**Audience:** Symphony

*Wednesday 8:30 am-9:15 am*

*Nicollet Ballroom CD | 1st*

**Presenter:** Stephen Gaines, North Country Library System



COSUGI members line up down the block for the evening reception at the House of Blues • 2011

### BLUEcloud Mobile: Everything You Need, Anywhere You Are

Learn about the features, adoption, latest development, and roadmap for the SirsiDynix mobile app for patrons, students, and other library users. BLUEcloud Mobile lets you meet your patrons where they are with library branding, discovery of physical and electronic resources, library programming, and more.

**Audience:** BLUEcloud

*Wednesday 8:30 am-9:15 am*

*Greenway BC | 2nd*

**Presenters:** James Goodman and Eric Keith, SirsiDynix

### Cataloging Sharing Session

The session moderator will lead participants in a discussion of common cataloging issues. Symphony, Horizon, and BLUEcloud catalogers welcome. A short discussion of current cataloging enhancement requests will be included.

**Audience:** Tech Services

*Wednesday 8:30 am-9:15 am*

*Greenway DE | 2nd*

**Presenter:** Emily Kittelson, Rochester Public Library

### Consortia SIG sharing session

Join us for a discussion of the Fall 2018 Consortia SIG meeting. The session will include election of new officers, and a presentation from Berit Nelson on items discussed at the Fall meeting.

**Audience:** General

*Wednesday 8:30 am-9:15 am | Greenway FG | 2nd*

**Presenter:** Jeff Henry, Four County Library System; Gladys Roberts, Polk County Library Cooperative

### BLUEcloud Analytics Roundtable Discussion

The session moderators will lead participants in a discussion BLUEcloud Analytics. What are your top two enhancement requests? What has your library used Custom Reports Credits for this year? Want to show other BCA users that killer report you created this year? Can we please discuss product stability issues? Share your very best 'pro-tips' with other BCA fans! Discuss your successes and challenges other BCA users. BCA is a potential game changer; let's get together and discuss how we can make this game more fun!

**Audience:** Analytics

*Wednesday 8:30 am-9:15 am*

*Greenway HI | 2nd*

**Presenters:** Eric Graham and Molly Driscoll, Merrimack Valley Library Consortium



COSUGI Board 2018





COSUGI: 10 Years of Empowering Libraries

## Wednesday, March 27 | Programs

9:30 am – 10:30 am

### Extend Your Services with BLUEcloud Campus

BLUEcloud Campus takes a progressive approach to delivering Best-of-Breed technology to academic libraries, using modern cloud technology and the industry's most extensive API/Web Services toolkit. Campus takes a comprehensive approach to managing all of your resources—both physical and electronic—with apps that cover Procurement, Resource Management, Fulfillment, and Discovery. While development is driven by the needs of the academic market, most of the development initiatives will benefit libraries of all types.

**Audience:** BLUEcloud

*Wednesday 9:30 am-10:30 am*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Rick Branham, SirsiDynix

### Symphony Lightning Talks

Seasoned Symphony administrators will present three, 10-minute talks on topics they think you should know about.

**Audience:** Symphony

*Wednesday 9:30 am-10:30 am*

*Nicollet Ballroom CD | 1st*

**Presenters:** Mark Wittenman, University of Virginia Library; Geneva Durkee, Navajo County Library District; Cherie Hohertz, University of Dallas

### Consulting Services:

#### From Basic to Platinum

Did you know that you can take advantage of expert SirsiDynix Consulting Services to simplify your workflows, create time-saving automated routines, and customize your public interface? Learn about APIs, Web Services and more. Even better, you can save yet more time and money by taking advantage of Platinum Services for consulting and other popular services.

**Audience:** General

*Wednesday 9:30 am-10:30 am*

*Greenway BC | 2nd*

**Presenter:** Margaret Pelfrey, SirsiDynix

### Horizon: What's New in 2019

A look at what's coming in 2019 for Horizon.

**Audience:** Horizon

*Wednesday 9:30 am-10:30 am*

*Greenway DE | 2nd*

**Presenter:** Brent Thompson, SirsiDynix

### Single Sign-On as Part of the User Experience Journey

Learn about SirsiDynix's new authentication solutions both for your library staff and public users. Whether or not your institution has its own Identity Provider or you simply want to log your users in using Google, Facebook or LinkedIn, we've got you covered. Enjoy the benefits of Single Sign-On for your library products, services and protected content.

**Audience:** General

*Wednesday 9:30 am-10:30 am*

*Greenway FG | 2nd*

**Presenters:** Ranny Lacanienta and Matthew Philips, SirsiDynix

### Checking Out the Internet: Sonoma County Library: A Case Study

In November of 2016, Sonoma County Library passed a ballot measure, creating a 1/8 of one-cent sales tax to help better fund the county's libraries. A top priority for our system was the circulation of Mobile Hotspots to patrons. Vicki Terbovich, Information Technology Division Manager at Sonoma County Libraries will discuss Sonoma's process of preparing to checkout 500 Mobile Hotspots for Sonoma's patrons.

**Audience:** Director's Track

*Wednesday 9:30 am-10:30 am | Greenway HI | 2nd*

**Presenter:** Vicki Terbovich, Sonoma County Libraries

11:00 am – 12:00 pm

### SirsiDynix Executive Q&A

Take the opportunity to have your questions answered by the Executive team of SirsiDynix. Question's submitted to the COSUGI chair-elect will be answered with time at the end for additional questions from the audience. Don't miss this opportunity to hear answers straight from the top.

*Wednesday 11:00 am-12:00 pm*

*Nicollet Ballroom CD | 1st*

**Presenters:** SirsiDynix Executive Team; Michael Engelbrecht, COSUGI Chair-elect

1:00 pm – 2:00 pm

### Changes in Cataloging Guidelines: How to Work with Them and How to (Safely) Enhance Your Records

This session will review ongoing changes in cataloging rules and guidelines and what they mean for the records in your catalog. Discussion will include ideas about how to take best advantage of the records to ensure user access and how to enhance records to improve access.

**Audience:** Tech Services

*Wednesday 1:00 pm-2:00 pm*

*Lakeshore Ballroom AB | 1st*

**Presenters:** Shana McDanold, District of Columbia Public Library

### Empower Your Marketing with SirsiDynix's New Community Engagement Platform (CEP)

Join us to learn about how the SirsiDynix Community Engagement Platform is a unique leading age blend of email marketing landing pages, campaign management, behavior prediction/scoring contact management, social media marketing with ILS data and web services, library catalog data, patron information and robust analytic tools.

**Audience:** General

*Wednesday 1:00 pm-2:00 pm*

*Nicollet Ballroom CD | 1st*

**Presenters:** Eric Keith and Robert Storer, SirsiDynix

### BLUEcloud eRM: Get Those eResources Under Control!

BLUEcloud eRM will provide comprehensive management of your eResource data: metadata, access, acquisitions, suppliers, licenses, customized workflows, analytics, and all documentation. James will provide an overview of eRM, including recent enhancements to the BLUEcloud eRM and EBSCO Knowledge Base integration, and to move acquisitions data from Symphony or Horizon into eRM, and back.

**Audience:** BLUEcloud

*Wednesday 1:00 pm-2:00 pm*

*Greenway BC | 2nd*

**Presenter:** James Goodman, SirsiDynix



COSUGI: 10 Years of Empowering Libraries

## Wednesday, March 27 | Programs

### Placing Holds Faster Than a Speeding Bullet

The problem was, patrons don't always know their favorite author was coming out with a new book they will want to read. Two library systems in Wisconsin solved this problem through the use of a set of custom scripts to automatically place a hold for a patron when a new title is added to the system. Learn how these scripts were developed, and then customized to the needs of different system, and how the program (the "Favorite Author Club") was received by staff and patrons

**Audience:** Tech Services

*Wednesday 1:00 pm-2:00 pm*

*Greenway DE | 2nd*

**Presenters:** Melissa Klein, Winnefox Library System; Jim Novy, Lakeshores Library System

### Tales from the Tech Purchasing Wars

Drawing on a recently completed E-Rate RFP and 35 years experience purchasing technology related goods and services, Director Sean Farrell gives some tips to libraries who lack a specific IT and/or purchasing department.

**Audience:** Director's Track

*Wednesday 1:00 pm-2:00 pm*

*Greenway FG | 2nd*

**Presenter:** Sean Farrell, Library of Hattiesburg Petal Forrest County

### SirsiDynix Application Upgrade Q&A

Join Tracy for an update on the process for scheduling upgrades, including getting more information on what SirsiDynix Platinum Services has to offer for your upgrade services. This session is designed to discuss future priorities, lessons learned from your peers and dedicate significant time to learn from you how we can improve to serve you better.

**Audience:** General

*Wednesday 1:00 pm-2:00 pm*

*Greenway HI | 2nd*

**Presenter:** Tracy Moyers, SirsiDynix

**2:15 pm – 3:15 pm**

### Picture Book City: Using Horizon to Reorganize Picture Books by Subject

At Keene Memorial Library, we used to sort picture books by author. Not very user friendly. So we adapted ideas from other libraries and now have 13 "neighborhoods" sorted by author within subject areas. We used Horizon at several points throughout the process to change our collection - creating lists in Item Reporter, changing collection codes, and creating lists on the fly for finding stragglers. Come learn more about how to make a browsable picture book collection!

**Audience:** Horizon

*Wednesday 2:15 pm-3:15 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Laura England Biggs, Keene Memorial Library

### RATS for Symphony

RATS - Routine Administrative Tasks. We will take a look at which reports need to be run on a regular basis for the best database possible.

**Audience:** Symphony

*Wednesday 2:15 pm-3:15 pm*

*Nicollet Ballroom CD | 1st*

**Presenter:** Anita Winger, Mississippi State University

### BLUEcloud Analytics Lightning Round

Seasoned Analytics users will present 10-minute talks on Analytics topics they think you should know about.

**Audience:** BLUEcloud

*Wednesday 2:15 pm-3:15 pm*

*Greenway BC | 2nd*

**Presenters:** Doug King and Kendal Orrison, RAILS; Katie Rahman, Wyoming State Library; Mark Witteman, University of Virginia Library

### Look Towards the Future with the Enterprise Discovery Platform

Learn about the latest features and the roadmap for Enterprise and Portfolio. Discuss platform changes to strengthen connections and collaborations between users, library staff, and SirsiDynix.

**Audience:** Enterprise

*Wednesday 2:15-3:15 pm*

*Greenway DE | 2nd*

**Presenter:** Michael Staten, SirsiDynix





COSUGI: 10 Years of Empowering Libraries

## Wednesday, March 27 | Programs

### BLUEcloud Cataloging: Get Reacquainted with the First BLUEcloud Product!

Join Berit Nelson and Mike Hilmo to learn about BLUEcloud Cataloging's current features and its updated product roadmap.

**Audience:** BLUEcloud

*Wednesday 2:00 pm-3:00 pm*

*Greenway FG | 2nd*

**Presenters:** Berit Nelson and Mike Hilmo, SirsiDynix

### Your Voice & the Enhancement Process

In this presentation we will discuss the work completed on the new Enhancements System this past year. We will talk about last year's submitted requests and the progress made to add them to our systems. Additionally, we will field questions about usability and take suggestions for improvements.

**Audience:** General

*Wednesday 2:00 pm-3:00 pm*

*Greenway HI | 2nd*

**Presenters:** Mike Dawe, Sonoma County Library; Rachel Bowell, SirsiDynix

3:30 pm – 4:30 pm

### Dial My Calls and Nixle: Another Way to Do Phone and SMS Notifications

With a shrinking budget and being a part of a large Consortium the Anchorage Public Library needed a unique solution to do phone notifications. With a daily reports and a small amount of staff time we were able to save \$12,000 in one time iTiva server costs and \$3,200 a year in annual costs with Dial My Calls, an online provider. Our Municipality was already paying for Nixle for SMS notifications and we leveraged that platform to make daily text notifications to patrons for no additional costs and very small staff time. I will discuss how we set it up and how we accomplish daily notifications with these two platforms.

**Audience:** Tech services

*Wednesday 3:30 pm-4:30 pm*

*Lakeshore Ballroom AB | 1st*

**Presenter:** Jacob Cole, Anchorage Public Library



80's ladies at COSUGI in 2017



Berit Nelson in glow paint at Club BLUE • 2013

### SirsiDynix SymphonyWeb: Using Java WorkFlows via Web Browser

SirsiDynix SymphonyWeb is a browser-based WorkFlows staff client requiring no client-side upgrades or special permissions to use. Printing receipts on demand, downloading report attachments and processing transactions in encrypted form are just some of the many possibilities of using Java WorkFlows from the Web.

**Audience:** Symphony

*Wednesday 3:30 pm-4:30 pm*

*Nicollet Ballroom CD | 1st 2*

**Presenter:** Matthew Phillips, SirsiDynix

### SirsiDynix Support Center Super Powers

Now more empowering than ever. Come see some SirsiDynix Support Center (SDSC) super powers you never knew you had!

**Audience:** General

*Wednesday 3:30 pm-4:30 pm*

*Greenway BC | 2nd*

**Presenter:** Reed Farnsworth, SirsiDynix

### Electronic Resource Central: From Discovery to Download

Join us to discover the basics and beyond for eRC. eRC includes more vendors, more titles, more single point access so your patrons can use all of the library's resources from one starting point!

**Audience:** Enterprise

*Wednesday 3:30 pm-4:30 pm*

*Greenway DE | 2nd*

**Presenter:** Nathan Petersen, SirsiDynix

### Using Webinars as a Tool for BLUEcloud Analytics Training

Our consortium has over 95 libraries in 23 counties across Wyoming. Our goal was to transition our libraries from Director's Station to Analytics by the end of December 2018. With Wyoming being such a large state and weather potentially being a problem certain times of the year, we knew we could not rely on on-site training alone. Find out how we used live webinars to help our libraries transition to Analytics. This session will cover how we developed a "Beginning Analytics" webinar as a starting point for Analytics training, and how we assessed the need for follow-up webinars. Also, I will discuss how we provided monthly Analytics webinars for topics beyond Analytics basics and the creation of additional training materials to complement the webinars.

**Audience:** Analytics

*Wednesday 3:30 pm-4:30 pm*

*Greenway FG | 2nd*

**Presenter:** Katie Rahman, WYLD Network

### BLUEcloud Visibility: Linking Users and Library Resources

In this ping ready to develop partnerships that will enable your library to provide 21st century services and collections.

**Audience:** BLUEcloud

*Wednesday 3:30 pm-4:30 pm*

*Greenway HI | 2nd*

**Presenter:** Reed Farnsworth, SirsiDynix





COSUGI: 10 Years of Empowering Libraries

## Exhibitors

### Adilam Technologies Table #4 Pty Ltd

RFID, people counting, sorting systems.

Mark Anderson and Philip Barr  
14 Nicole Close  
Bayswater North, VI Australia  
61 3 9761 6922

[www.adilam.com](http://www.adilam.com)



### Altarama #301

Information Systems

1111 E. 1100 N.  
Orem, UT 84097  
888-982-9997  
801-226-7866

[www.altarama.com](http://www.altarama.com)



### Backstage Library Works #108

RDA Services | Authority Control |  
Cataloging | Database Cleanup | Record  
Enrichment | Reclassification | Digitization  
| Microfilming | On-site RFID Tagging

Jocelyn Dunlop, Mirage Berry

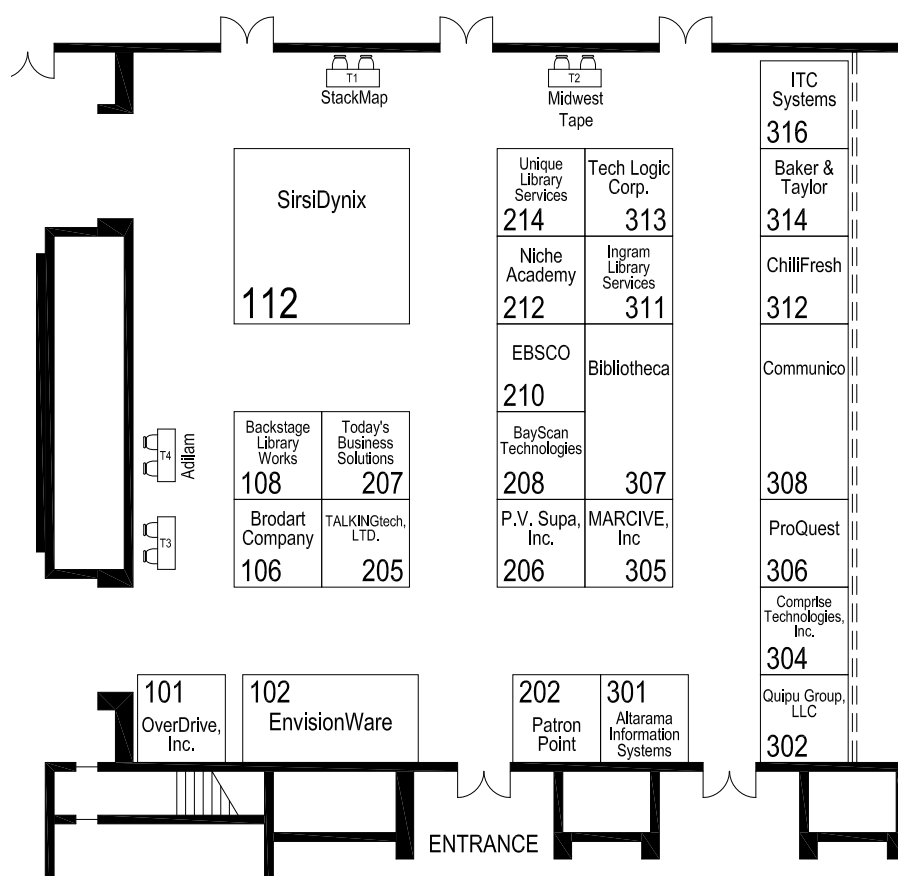
25 East 1700 South  
Provo, UT 84606  
801-356-1852  
801-356-8220

[www.bslw.com](http://www.bslw.com)



## Exhibitor Map

Nicollet Ballroom



### Baker & Taylor #314

Baker & Taylor, a Follett company, is the premier distributor of books and entertainment products.

Michael Bills, Scott Crawford

2550 W Tyvola Rd, Suite 300  
Charlotte, NC 28217  
704-998-3100  
704-998-3316

[www.baker-taylor.com](http://www.baker-taylor.com)



### BayScan Technologies #208

33549 E. Royalton Road, Unit #3  
Columbia Station, OH 44028  
877-229-7226  
440-748-9109

[www.bayscan.com](http://www.bayscan.com)







COSUGI: 10 Years of Empowering Libraries

## Exhibitors

### **Bibliotheca** #307-309

Library solutions automation and digital platforms.

Lucille Windsor, Brett Ward, Dave Noll  
Tom Henke

403 Hayward Avenue N.  
Oakdale, MN 55128  
800-328-0067

[www.bibliotheca.com](http://www.bibliotheca.com)



### **Brodart Company** #106

Brodart is a leader in library-centric products and services: cataloging/collection development to furniture and supplies.

500 Arch Street  
Williamsport, PA 17701  
570 326-2461  
570-651-1635

[www.brodart.com](http://www.brodart.com)



### **ChiliFresh** #312

13505 S MurLen Road  
Olathe, KS 66062  
913-244-0244

[www.chilifresh.com](http://www.chilifresh.com)



### **Communico** #308-310

750 East Main Street # 610  
Stamford, CT 06902  
203-355-1412

[www.communico.co](http://www.communico.co)



### **Comprise Technologies, Inc.** #304

Comprise provides PC access management (SAM), mobile printing and PCI compliant payment management to libraries.

Mary Beth Thompson  
1041 Rt. 36; PO Box 425  
Navesink, NJ 07752  
800 854-6822  
732 291-3699

[www.comprisetechologies.com](http://www.comprisetechologies.com)



### **EBSCO** #210

EBSCO provides search tools, research content and subscription management services through EBSCO Discovery Service™, hundreds of research databases, e-journals and books.

10 Estes Street  
Ipswich, MA 01938  
978-356-6500

[www.ebsco.com](http://www.ebsco.com)



### **EnvisionWare** #102

EnvisionWare provides self service and library efficiency solutions to over 10,000 libraries around the globe.

Peton Nielsen, Jamie Wells, John Dexter,  
John Himes, John McCabe

2855 Premiere Parkway, Suite A  
Duluth, GA 30097-5201  
678-382-6500  
678-382-6501

[www.envisionware.com](http://www.envisionware.com)



### **Ingram Library Services** #311

One Ingram Blvd.  
La Vergne, TN 37086  
615-793-5000  
615-213-5288

[www.ingramcontent.com](http://www.ingramcontent.com)



### **ITC Systems** #316

800 Fee Fee Road  
Maryland Heights, MO 63043  
416-289-2344  
416-289-4790

[www.itcsystems.com](http://www.itcsystems.com)





COSUGI: 10 Years of Empowering Libraries

## Exhibitors

### MARCIVE, Inc #305

Data Remediation, Authorities Processing,  
RDA Conversion, Government  
Documents, Cataloging

PO Box 47508  
San Antonio, TX 78265-7508  
210-646-6161  
210-646-0167

[www.marcive.com](http://www.marcive.com)



MARCIVE INC.

### Midwest Tape Table #2

AV Materials, Processing Services,  
Workflow Solutions, Hoopla Digital.

1417 Timberwolf Drive  
Holland, OH 43528  
800-875-2785  
800-444-6645

[www.midwesttapes.com](http://www.midwesttapes.com)



### Niche Academy #212

Niche Academy provides online training  
platform for patrons and staff along with  
ready-to-use tutorials.

Jeromy Wilson, Jim Wilson  
1170 Industrial Park Dr. Suite B  
Orem, UT 84057  
801-331-5923

[www.nicheacademy.com](http://www.nicheacademy.com)



### OverDrive, Inc. #101

Overdrive enables you to offer ebooks,  
audiobooks, streaming video and  
periodicals from your library's website.

One OverDrive Way  
Cleveland, OH 44125  
216-573-6886  
216-573-6888

[www.overdrive.com](http://www.overdrive.com)



### P.V. Supa, Inc. #206

RFID, sorters, lockers, security systems,  
vending.

Emmett Erwin, Katie Dupraw  
2600 Technology Drive, Suite 200  
Plano, TX 75074  
866-990-7872

[www.pv-supa.com](http://www.pv-supa.com)



### Patron Point #202

Patron Point is the first patron relationship  
management system that helps public  
libraries increase collection use, program  
attendance and deepen patron engagement  
on the web.

Gene Shimshock  
6418 Newgrange Drive  
Dublin, OH 43016  
650-678-2443

[www.patronpoint.com](http://www.patronpoint.com)



SirsiDynix booth.



Unique Management Ice Cream break • 2012



COSUGI: 10 Years of Empowering Libraries

### ProQuest #306

Syndetics Unbound next generation catalog enrichment.

Doug McMillan

789 Eisenhower Parkway  
Ann Arbor, MI 48108  
800-521-0600

[www.proquest.com](http://www.proquest.com)



### Quipu Group, LLC #302

Products include online address verification (eCard), Patron Incident Tracking Systems (PITS) and more.

Melissa Stockton

820 S. Monaco Parkway, #453  
Denver, CO 80224  
800-764-8018  
877-759-0845

[www.quipugroup.com](http://www.quipugroup.com)



### SirsiDynix #112

SirsiDynix software and services are used by over 300 million people and 20,000 libraries world wide.

SirsiDynix Technology Centre  
3300 N. Ashton Boulevard, Suite 500  
Lehi, UT 84043  
800-288-8020

[www.sirsidynix.com](http://www.sirsidynix.com)



### StackMap Table #1

StackMap enhances the physical library experience for patrons and staff through indoor mapping software applications.

Alexa Roy, Lex Cooke

1440 Pacific Avenue  
San Francisco, CA 94109  
650-701-7275

[www.stackmap.com](http://www.stackmap.com)



### Talkingtech LTD #205

Telephone notification, text messaging notification and inbound patron renewals.

Sean Young

13785 Research Blvd., Suite 125  
Austin, TX 78750  
800-631-0315

[www.talkingtech.com](http://www.talkingtech.com)



### Tech Logic Corp. #313

Family-owned, Minnesota company innovating leading solutions for self-checkout, RFID, security and collection management.

835 Hale Avenue N.  
Oakdale, MN 55128  
800-494-9330

[www.tech-logic.com](http://www.tech-logic.com)



### Today's Business Solutions #207

TBS providers of library management solutions; computer reservation, print management, mobile-printing, scanning solutions, and payment kiosks.

Lou Flavio, Nathon Handlon

7820 S. Quincy St.  
Willowbrook, IL 60527  
630-537-1370  
630-537-1369

[www.singlecard.com](http://www.singlecard.com)



### Unique Library Services #214

Materials recovery, inbound and outbound call service, live chat.

Nicole Atkin, Josh Neisler

119 E. Maple Street  
Jeffersonville, IN 47130  
812-285-0886  
812-285-0895

[www.unique-mgmt.com](http://www.unique-mgmt.com)





# EnvisionWare ProLine RFID System

*Big on Performance. Small on Price.*

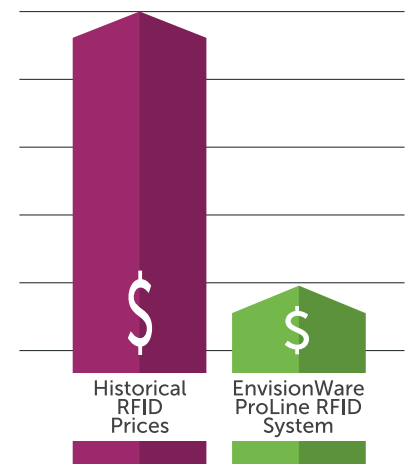
Libraries of all sizes are focused on how to best serve their communities.



But some services, like RFID, have been out of reach due to price and complexity.

EnvisionWare's ProLine RFID System is designed to make RFID more affordable and easier. This new RFID package bundles:

- ✓ EnvisionWare's best-in-class RFID and self checkout software
- ✓ Quality, reliable gates
- ✓ Self checkout hardware
- ✓ Inventory and monitoring software
- ✓ Customizable rollout materials



With EnvisionWare's ProLine RFID System, many libraries will see prices up to **40%** lower than historical prices.

Providing libraries with an RFID system that's big on performance, but small on price.

For more information, see us in the exhibits  
or contact your EnvisionWare representative.